



Date: 06-18-2020

Dear Residents and Families:

This letter is to continue to update you on the steps we are taking to keep you and your loved ones safe as well as to inform you of any updates should we have a positive COVID-19 case in our facility.

TruCare Columbus has identified an additional resident with a positive test for COVID-19 this week. No staff have tested positive for COVID-19.

- Cumulative total positive tests for residents since the beginning of the pandemic: two (2)
- Cumulative total positive tests for staff since the beginning of the pandemic: zero (0)

Our facility will continue to make personal phone calls when a resident or staff member initially test positive for COVID-19 or three (3) or more residents or staff with new-onset of respiratory symptoms occur within 72 hours of each other. We will provide weekly updates as it relates to our positive COVID-19 cases until resolution via our website at <http://www.tlc-columbus.com/covidupdates.html>.

Below are actions the facility continues to take to stop any spread of the virus and any changes to normal facility operations:

- We have educated our staff and residents about COVID-19 as well as the importance of handwashing and good cough hygiene.
- We have emphasized appropriate personal protective equipment usage.
- We are electronically tracking inventory levels daily.
- We are ensuring that residents have the tools they need to wash hands.
- We are screening all employees before they come to work.
- We are screening all residents each shift.
- We are screening all new admissions to the facility.
- We have restricted visitors except for extreme circumstances.
- We have stopped social gatherings in traditional settings.
- We have stopped communal dining.
- We are communicating with the physician and/or Department of Health on any resident who may need to be tested.
- We are asking our residents to cover their mouths when receiving care per CDC guidance.
- Staff are wearing masks.

Please continue to schedule Facetime visitation with your loved one. They would love to be able to connect with you and we have times and dates available. Please feel free to call your administrator if you have any questions, concerns or ideas. We are spending all day, every day, working to keep you and your family safe.

Byron Kelly, Administrator
832-428-5542